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**SIGNODE PACKAGING SYSTEMS**

**Product Safety Department**  
3640 West Lake Avenue  
Glenview, Illinois 60026  
Phone: (847) 657-4498/4824  
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## **SAFETY RECALL NOTICE**

### **SIGNODE AND ACME TENSIONERS**

**August 1, 2011**

#### **REASON FOR THIS RECALL:**

Around September 2009, Signode and Acme manufactured a **TENSIONER** with the tensioner's curved handle and yoke welded together. The "Yoke-Handle Assembly" of these tensioners was manufactured by welding the curved handle to the yoke **and was made without the use of a countersunk rivet**. We recently learned that these **TENSIONERS** may present a potential safety hazard. Customers **must** stop using these **TENSIONERS** immediately. Please be aware that only the **TENSIONERS** noted below are subject to this Safety Recall Notice.

#### **PRODUCTS INVOLVED:**

The following Signode and Acme Manual **TENSIONERS** packaged from September 2009 thru June 1, 2011, are affected by this Safety Recall Notice:

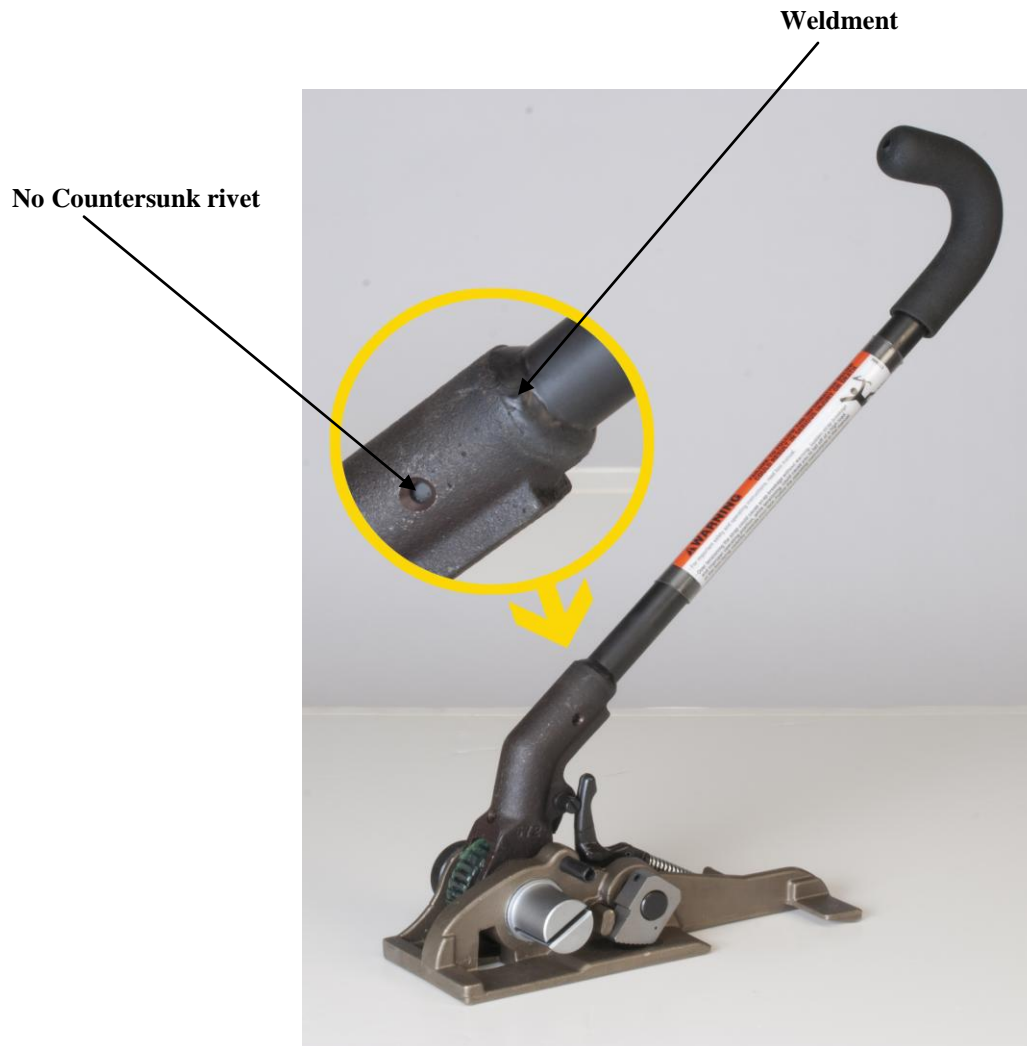
- **Product No. 4A1-114 - Signode**
- **Product No. 4A1-2 - Signode**
- **Product No. DTW-208 - Acme**
- **Product No. 306175 - Acme**

#### **SOLD BY:**

Business Units: Signode, Acme, Signode Canada and Fleetwood.

## **POTENTIAL SAFETY HAZARD:**

The weldment that secures the **TENSIONER**'s yoke to the curved handle, as shown in the photo below, may rupture or break. If the weldment ruptures or breaks while the tool is being operated, the curved handle could release from the yoke. If this occurs, the operators could lose their balance, which could result in serious personal injury.



## **INCIDENTS/INJURIES:**

Signode has received one (1) customer complaint reporting an incident where the weldment broke. No injuries have been reported, but we are treating this issue with caution and concern for our end-user customers.

**PRODUCTS AFFECTED:**

**TENSIONERS** with date codes **IS, IT, IU, IV, IW, IX, IY, JA** thru **JY** and **KA** thru **KL**. The date code can be found on the back portion of the **TENSIONER's** base as shown in the photo below. In the event the date code is no longer visible, the same date code may also be found on the box the tool was shipped in. This Safety Recall Notice only applies to **TENSIONERS** with the date codes listed above.

**SOLUTION:**

Customers **must** immediately stop using the **TENSIONERS** subject to this Notice. Signode has voluntarily discontinued the manufacture of these **TENSIONERS** with the welded “Yoke-Handle Assembly”.

**REPLACEMENT HANDLES:**

Send all of your **TENSIONERS** with the date codes listed on page three (3) to the address below.

The old welded handles will be replaced with the “Yoke-Handle Assembly” that includes the countersunk rivet, at no charge.

Once we receive the **TENSIONER(S)**, there will be a one day turnaround, and you should have your **TENSIONER(S)** back the next day.

**Signode Engineered Products  
3620 West Lake Avenue  
Glenview, IL 60026  
Attention: Tim Dunlavy**

Any additional questions regarding this recall should be directed to Tim Dunlavy at (847) 657-5254 or [tdunlavy@itw-sep.com](mailto:tdunlavy@itw-sep.com).

Signode and Acme regret any inconvenience resulting from this Safety Recall Notice. Thank you for your prompt attention to this matter, and for your continued support.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael J. Brown". The signature is written in a cursive style and is positioned above a thin vertical line.

Michael J. Brown  
Product Safety Engineer  
Signode